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| Coperion GmbH, 70466 Stuttgart, Germany | | | | | | | | | | | | | | | | | | | | Coperion GmbH  Theodorstrasse 10  70469 Stuttgart, Germany  Telefax +49 711 897 3976  repair@coperion.com  www.coperion.com | | | |
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| **Return Material Authorization**  **Originator / Billing address: (Please complete all lines)** | | | | | | | | | | | | | | | | | | | |
| **Customer no.:** | | | | |  | | | | | | | | | | | | | |  |
| **Company:** | | | | |  | | | | | | | | | | | | | |  |
| **Contact person:** | | | | |  | | | | | | | | | | | | | |  |
| **Department:** | | | | |  | | | | | | | | | | | | | |  |
| **Street:** | | | | | |  | | | | | | | | | | | | |  |
| **Postal Code:** | | | |  | | | | **City:** | | |  | | | | | | | |  |
| **Phone:** | |  | | | | | | | | **Fax:** | | | | |  | | | |  |
| **E-Mail address:** | | | | |  | | | | | | | | @ | |  | | | |
|  | | | | | | | | | | | | | | | | | | |
| **CustomerOrder no.:** | | |  | | | | | | | | | | | | | | | |
| **Items belong to:** | | | | | | |  | | | | | | | | | | | |
| Machine: | | |  | | | | | | | | | | | | | | | |
| Machine no. / Project no. / Work no.: | | | | | | | | | | | |  | | | | | | |
| Order no.: | | |  | | | | | | | | | | | | | | | |
| **Items to be delivered / returned ?** | | | | | | | | | | | | | | | | | | |
| **Item description** | | | | | | | | | **Item no.** | | | | | | | **Amount** | | **Reason for return (1)** | | | **Disposi-tion (2)** | **Warranty**  **Yes / No** |
|  | | | | | | | | |  | | | | | | |  | |  | | |  |  |
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| **Reason for sending back (1)** | | | | | | | | | | | | | | | | **Disposition (2)** | | | | | | |
| A | Defective (failed in operation) | | | | | | | | | | | | |  | | 1 | Return for credit, replacement not required **\*\*** | | | | | |
| B | Defective (transport damage) | | | | | | | | | | | | |  | | 2 | Return for discharge, replacement received | | | | | |
| C | Inspection report **\*** | | | | | | | | | | | | |  | | 3 | Parts replacement required | | | | | |
| D | Incorrect quantity shipped | | | | | | | | | | | | |  | | 4 | To be returned after repair / inspection. | | | | | |
| E | Wrong part delivered | | | | | | | | | | | | |  | |  |  | | | | | |
| F | Wrong part ordered | | | | | | | | | | | | |  | | **\*** For all inspection reports we need a detailed | | | | | | |
| G | Part defective | | | | | | | | | | | | |  | | description of the problem. | | | | | | |
| H | Other | | | | | | | | | | | | |  | |  | | | | | | |
| I | Claim | | | | | | | | | | | | |  | | **\*\*** The item(s) indicated above will be accepted for | | | | | | |
|  |  | | | | | | | | | | | | |  | | return with the applicable restock charge. | | | | | | |

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| Please be aware that an inspection report fee will be charged. The amount can only be estimated:  For deliveries outside the EU we need additional information about the value of goods for the  customs and the HS code! Without this information, export after repair is not possible. | | | | |
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|  | * **For gear boxes:**   (please deliver the gearbox without oil)   * ZSK 18 to 30 costs according to effort * ZSK 32 to 50 approx. EUR 3.500,- Euro * ZSK 53 to 76 approx. EUR 5.500,- Euro * ZSK 82 to 133 approx. EUR 7.800,- Euro * **Screw barrel approx.** * Till ZSK 40 approx. EUR 100,- * ZSK 43 to 58 approx. EUR 150,- * ZSK 62 to 119 approx. EUR 200,- * ZSK 120 to 133 approx. EUR 250,- * ZSK 133 and higher according to request and effort (notice in advance)   Overhaul only for barrels with liners from company Coperion after positive investigation.  Exception of overhaul are stainless steel barrel, barrel with coating, combi barrels and barrel of the MC18 series.  Barrels should be delivered, separated and in clean condition. Additional work will be charged at cost.  - **Die plates:**  - See separate Return Material Authorization (Die Plate)   * **Other:** * For friction parts/couplings approx. EUR 650,- * Knife shaft bearings according to request and effort (notice in advance) * Storage fees for unauthorized repairs from 3 weeks after date of offer min, 150.- per started week, or after effort. | | | |
|  | **Update 02/2022** | | | |
|  | | | | |
| With a return shipment you agree to cover these costs.  Before we start a repair you will receive a preliminary cost estimate for approval.  Please make sure that the return shipment will be delivered under incoterm DDP. Please indicate the real present amount of the part in the customs invoice!  Please notice, that we can not create a Certificate of Origin (COO) for repairs.  With the signature of this document and the return of the goods, you confirm to accept our General Business Conditions for repair (www.coperion.com/en/support/commercial-terms/).  **Important!**   * Whenever customer is sending us material, i.e. for refurbishment -and/or repair works or further specific reason, it is **mandatory**, to send us the RMA sheet, filled out with all requested data. One sheet should be sent **before** dispatch to our email [we-coperion@era.de](mailto:we-coperion@era.de) and one sheet should **always inside the box**, accompanied with the goods. This will help us, to identify the material quickly and avoid further clarification. The RMA can be downloaded through our homepage. * Material which will be sent without RMA sheet will be not accepted from Coperion anymore. Please note, that additional costs like transport, storage or any further kind of fees will be charged directly to the customer. * Please support us in this regard in order to assure a smooth procedure.   **Declaration:** (Selection necessary)  The component has been carefully cleaned and is free of harmful adhesions. There are no risks.  The following residual hazard exists or could not be eliminated, the following characteristic hazard characteristics according to the GHS regulation may still exist:   |  |  |  |  |  | | --- | --- | --- | --- | --- | | GHS 01 | GHS 02 | GHS 03 | GHS 04 | GHS 05 | | **GHS01** | **GHS02** | **GHS03** | **GHS04** | **GHS05** | | GHS 06 | GHS 07 | GHS 08 | GHS 09 |  | | **GHS06** | **GHS07** | **GHS08** | **GHS09** |  |  * **If one of these hazard characteristics is ticked, the corresponding current EU safety data sheet in German must also be sent in.** * **Without the corresponding information we are unfortunately unable to execute your order.**   Please attach a copy to the return shipment.  Address for return delivery:  Coperion GmbH  c/o ERA Spedition GmbH  Friedenstraße 6-10  70806 Kornwestheim  Germany  - Your contact person for notifications can be reached via the following email address:  [we-coperion@era.de](mailto:we-coperion@era.de)  Opening hours of the incoming goods department 7 a.m. to 3:00 p.m. | | | | |
| Date: | |  |  | |
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| Name: | |  |  | |
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| Signature: | |  | |  |
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| Your company stamp | | | | |
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