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| Coperion GmbH, 70466 Stuttgart, Germany | Coperion GmbH  Theodorstrasse 10  70469 Stuttgart, Germany  Telefax +49 711 897 3976  repair@coperion.com  www.coperion.com |
|  |
| **Return Material Authorization to Co. DESCH**  **CAUTION: Please use this form only for DESCH-Parts to Co. DESCH**  **Service case – Standard Finding for Repair**  **Damage / Technical Discussion**  - Delivery of a complete friction part in assembled condition.  - Before the findings are recorded documentation of the   release torque required on delivery.  **Originator / Billing address: (Please complete all lines)** |

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| --- | --- | --- | --- | --- |
| **Customer no.:** |  | | | |
| **Company:** |  | | | |
| **Contact person:** |  | | | | |
| **Department:** |  | | | | |
| **Street:** |  | | | | |
| **Postal Code** |  | **City** | |  |
| **Phone** |  | **Fax:** |  | |

**Please complete all lines!**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **E-Mail-adresse:** |  | | @ |  |
| **Customer Order no.:** |  | | | |
| **Items belong to** | | | | |
| Machine / Plant: |  | | | |
| Machine no. / Project / Work no..: | |  | | |
| DESCH Fabrcations No.:   * Stamped on the clutch |  | | | |

**Notice:**

For deliveries outside the EU we need additional information about the value of goods for the customs and the HS code! **Without these information, no export after repair is possible.**

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Items to be delivered / returned ?** | | | | | | | | | | | |
| **Item description** | | | **Item no.** | | **Amount** | | **Reason for return (1)** | | **Disposi-tion (2)** | **Warranty**  **Yes / No** |
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| **Reason for sending back (1)** | | | | | **Disposition (2)** | | | | | |
| A | Defective (failed in operation) | | |  | 1 | Return for credit, replacement not required **\*\*** | | | | |
| B | Defective (transport damage) | | |  | 2 | Return for discharge, replacement received | | | | |
| C | Inspection report **\*** | | |  | 3 | Parts replacement required | | | | |
| D | Incorrect quantity shipped | | |  | 4 | To be returned after repair / inspection. | | | | |
| E | Wrong part delivered | | |  |  |  | | | | |
| F | Wrong part ordered | | |  | **\*** For all inspection reports we need a detailed | | | | | |
| G | Part defective | | |  | description of the problem. | | | | | |
| H | Other | | |  |  | | | | | |
| I | Claim | | |  | **\*\*** The item(s) indicated above will be accepted for | | | | | |
|  |  | | |  | return with the applicable restock charge. | | | | | |
| **Please be aware that an inspection fee (without slip torque documentation) will be charged**  Clutch Size Fee in Euro | | | | | | | | | | | |
|  | * 51 – 82 350,- * 101 – 112 550,- * 141 – 163 750,- * 181 – 243 950,-   - 271 – 303 1200,- | | | | | | | | | | |
|  | Update 03/2024 | | | | | | | | | | |
| **With torque documentation** (release torque clutch), the costs vary depending on the condition of the delivered friction part and scope of delivery**.**  **Storage fees** for unauthorized repairs **from 4 weeks** after date of offer min, 150.- Euro per started week, or after effort. | | | | | | | | | | | |
| By returning the item(s) for inspection, you agree to bear the costs of the inspection on a time and material basis.  Before we start a repair you will receive from Coperion a preliminary cost estimate for approval.  Return this form by mail to [repair@coperion.com](mailto:repair@Coperion.com) before returning any items. And please attach this form also to the shipment to Desch.  Make sure that the return shipment will be delivered under incoterm DDP. Please indicate the real present amount of the part in the customs invoice!  Please notice, that we can **not create a Certificate of Origin (COO) for repairs**.  With the signature of this document and the return of the goods, you confirm to accept our General Business Conditions for repair (www.coperion.com/en/support/commercial-terms/).  **Declaration:** **(Selection necessary)**  The component has been carefully cleaned and is free of harmful adhesions. There are no risks.  The following residual hazard exists or could not be eliminated, the following characteristic hazard characteristics according to the GHS regulation may still exist:   |  |  |  |  |  | | --- | --- | --- | --- | --- | | GHS 01 | GHS 02 | GHS 03 | GHS 04 | GHS 05 | | **GHS01** | **GHS02** | **GHS03** | **GHS04** | **GHS05** | | GHS 06 | GHS 07 | GHS 08 | GHS 09 |  | | **GHS06** | **GHS07** | **GHS08** | **GHS09** |  |  * **If one of these hazard characteristics is ticked, the corresponding current EU safety data sheet in German must also be sent in.** * **Without the corresponding information we are unfortunately unable to execute your order.**   **Returns without an enclosed copy of the completed return material authorization form** cannot be processed further (quotation etc.) and **an acceptance** **of goods is refused**.  For the current version of the return material authorization form see downloads on coperion.com.  **Address for return delivery:**  DESCH Antriebstechnik GmbH & Co.KG  Kleinbahnstrasse 21  59759 Arnsberg-Huesten  Germany  Opening hours of the incoming goods department 6:30 a.m. to 2:00 p.m. | | | | | | | | | | | |
| Date: | |  | | | | | | | | | |
|  | | | | | | | | | | | |
| Name: | |  | | | | | | | | | |
|  | | | | | | | | | | | |
| Signature: | |  | | | | | | | | | |
|  | | | | | | | | | | | |
| Your company stamp | | | | | | | | | | | |
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