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Press Release

Coperion Middle East celebrates opening of new Service Center

Extended and faster service for customers in Saudi Arabia and the Gulf region

*Stuttgart, February 2018 –* Coperion Middle East Co., Ltd., Al Jubail, Kingdom of Saudi Arabia, opened a new facility in the Jubail 2 district with a two day customer event in early February 2018. This new facility, with a footprint of over 1,400 sq m including a over 800 sq m workshop, Coperion Middle East will be able to provide even faster services around its customers’ extrusion and compounding plants. Coperion Division President Service, Kevin Buchler, inaugurated the new Service Center on the first day in a formal and festive ceremony in the presence of Government officials of the Royal Commission, the Deputy Head of Mission of the German Embassy to the Kingdom of Saudi Arabia, the CEO of Coperion’s parent company Hillenbrand, Inc., representatives of customers and suppliers, employees and Coperion Management Team members.

On the second day, customers were invited to an Open House with technical presentations on extrusion & compounding, bulk material handling as well as high-precision feeding technology. The customers had the chance to take a closer look at the service offerings of Coperion Middle East and the workshop set-up with its state-of-the-art equipment.

The facility opening marked the completion of the new construction and the relocation from the old office to the new one. The new facility will provide enough space for a well-equipped workshop for services like die plate, extruder barrel and screw elements overhaul, rotary and diverter valves maintenance and spare parts inventory. With the support of Royal Commission and Coperion Middle East shareholder Mr. Adel Kurdi, Coperion was able to find a new site in the Jubail 2 area. The company moved to the new site already in September 2017.

With a footprint of more than 1,400 sq. m the new service site will continue to focus on providing service for extrusion and compounding lines, bulk material handling equipment and feeders for the Kingdom of Saudi Arabia as well as the entire GCC area. With a workshop of over 800 sq. m, equipped with high-end machinery and a large spare parts inventory, Coperion Middle East is meeting the increasing demand for fast overhaul and maintenance of process-critical parts for local and regional customers.

“We have moved to this new location in Al Jubail in response to customer demand in Saudi Arabia and the entire Gulf region. I would like to thank everyone responsible for this strategic project and wish our colleagues in Al Jubail much success,” explained Kevin Buchler during his opening speech. He also mentioned Coperion’s 30-year history in the Kingdom and talked about how Coperion Middle East has grown from just a few employees since the establishment of the joint-venture in 2011 to more than 20 employees today.

“Coperion’s new Al Jubail service facility is another step forward for Coperion and reflects the importance of Coperion Middle East to our business” says Mr Buchler. “We see it as an investment in the future and a clear commitment to our customers. Coperion Middle East will continue to play an important role in our network. We are grateful to the Royal Commission, who actively supported us in finding a new site that perfectly matches our needs. Furthermore, we believe that we are well-positioned with this facility to support the Kingdom’s vision 2030.”

Hans-Peter Neuberger, Coperion Middle East’s General Manager adds: “With this new facility, equipped with state-of-the-art manufacturing technology, we further strengthen our footprint in the Gulf region. The new workshop supports our efforts to offer our customers best-in-class services – from the stock of spare parts to the maintenance of the process-critical parts of extruders, feeders as well as rotary, diverter and slide valves. Our new facility clearly displays Coperion’s flexibility and commitment to our large customer base in the region and underscores high expectations for future development.”

Coperion (www.coperion.comwww.coperion.com) is the international market and technology leader in compounding systems, feeding technology, bulk materials handling systems and services. Coperion designs, develops, manufactures and maintains systems, machines and components for the plastics, chemicals, pharmaceutical, food and minerals industries. Within its four divisions – Compounding & Extrusion, Equipment & Systems, Materials Handling and Service – Coperion has 2,500 employees and nearly 40 sales and service companies worldwide.

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the color photos in printable quality available for download online at

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Coperion Middle East’s new facility with more than 1,400 sq. m, equipped with the most advanced machinery and a workshop tailored to deliver fast and efficient maintenance, overhaul and spare parts.

Image: Coperion, Stuttgart, Germany

*Ribbon cutting at the Grand Opening ceremony of Coperion Middle East Co., Ltd:*

*Mr. Kevin Buchler (Division President Service, Coperion), Mr. Hans-Peter Neuberger (General Manager, Coperion Middle East), Mr. Joe A. Raver (President and CEO Hillenbrand, Inc.), Mr. Mana Al-Mansour (Representative of Royal Commission), Mr. Hans-Christian von Reibnitz (Deputy Head of Mission of the Embassy of the Federal Republic of Germany to the Kingdom of Saudi Arabia), Mr. Adel Kurdi (Shareholder of Coperion Middle East), Mr. Oliver Oehms (Delegate of German Industry & Commerce for Saudi Arabia, Bahrain and Yemen)*

*Image: Coperion, Stuttgart, Germany*

*Kevin Buchler (Division President Service, Coperion) inaugurates the new facility of Coperion Middle East in Al-Jubail, Saudi Arabia*

*Image: Coperion, Stuttgart, Germany*